

Dear guests,

Welcome to our home and to our self-catering rooms in Lednice! To make your stay with us an enjoyable one, we appreciate you taking a few moments to read through the following information.

- Our guests are checked in after 2 pm, with reference to their prior reservation, once they have provided their passport or personal ID details and paid for their entire stay via bank transaction. Check out is before 10 am.
- Guest parking is allocated alongside and behind our house. We kindly ask all visitors to respect the parking arrangements as it is not possible to park anywhere else in the street.
- Once you have checked in, you will be given your room key and also the key for our front door. We would kindly like to remind our guests to look after their keys to make sure they are not lost or stolen.
- We are pleased to be able to offer air-conditioned rooms to our visitors. In this respect we charge a refundable deposit of 500 CZK as to make sure that the aircon remote controls are well looked after and returned to us in such a condition that future guests will be able to enjoy their full benefit. The 500 CZK deposit is also charged should the keys be lost or stolen. This, however, does not affect our right to a full compensation for lost/damaged property should this occur.
- As we are based in a residential area and believe that all our guests as well as local residents are entitled to a good night sleep, we kindly ask you to respect this fact between the hours of 10 pm and 6 am as well.
- When our guests are staying for a longer period of time (longer than one week), we change their towels and bedding and clean their room. During shorter stays (up to one week) rooms are not usually cleaned.
- We thank you for keeping your rooms and the communal areas free of any rubbish and informing us immediately should the appliances become faulty or out of order.
- Before leaving your room we kindly ask you to shut the window, turn the aircon unit off and switch off all the lights. When you have used the kitchenette area, please make sure that the lights are switched off and that the electric hob and the kettle are also switched off and that the kettle is moved off its stand.
- Our main door is equipped with the so called „panic lock” function. What it means is that when entering the property you will need your key to unlock the door. Once you are inside, the door will automatically lock behind you as you pull the door shut. When leaving the house, you simply push the door handle down to unlock the door so there is no need to use the key to unlock the door from the inside.
- We would like to remind all our guests that all the rooms and the communal areas are strictly NO SMOKING!

We are always happy to answer any questions you might have, help you find other places of interest in this area and recommend other services. We wish you a pleasant stay with us and an enjoyable journey in discovering our local heritage, experiencing the great outdoors and tasting Moravian wines!

Nick and Jana Butler